

Rose-Marie Petersen  
112 Purple Finch Cres.  
Ottawa, ON K1T 4H1

October 12, 2004

Garnett Hamilton  
Hamcrest Inspections Inc.  
1062 Brandywine Court  
Manotick ON K4M 1J2

Dear Mr. Hamilton:

I am writing to let you know how very pleased I was with the quality of service provided by Hamcrest Inspections. I was especially appreciative the thoroughness of the inspection conducted on my new home, as well as the professionalism applied from the site inspection through to the prompt delivery of the written report. I was also pleased that you were able to accommodate my request for a Pre-delivery Inspection on very short notice. Because of my satisfaction with your service, I will not hesitate to recommend your company to others.

It's a pleasure to work with people who know the meaning of efficiency and customer service.

My sincerest thanks,



Rose-Marie Petersen